



Pathways, Inc.

we put people first

High Fidelity Wraparound updated 9/29/2025

What is HFW?

- INTENSIVE national evidence-based model (it's proven to work!) with family at the center of the team
- Uses family strengths & family voice to develop family-driven plan towards identified family vision
- Builds family strengths and skills & supports family to self-advocate through coaching and partnership
- Over time, increases empowerment of family as lead & decreases role of HFW Care Manager
- HFW Care Manager as family partner & starts as facilitator of process
- HFW Care Manager supports care team in their role as a resource to the family, and builds the team

What are eligibility criteria?

- Youth (ages 6-21) residing in Chemung, Monroe, Ontario, Schuyler, Steuben, or Yates County
- Health Home enrolled/eligible with Serious Emotional Disturbance (SED) or 2 Mental Health diagnoses
- Has CANS-NY high acuity/needs (HFW Care Manager assesses for this; existing CHHUNY members must be rated high/complex by current Care Manager's assessment)
- Demonstrated willingness to engage in the HFW process (including **monthly** team meetings)
- Involved in two or more systems / services (child welfare, juvenile justice, complex health with ongoing specialized medical care, mental health, substance use, special education for behavioral health need(s), intellectual/learning disabilities)
- Within the last year, youth has been involved with and transitioned from at least one of the below services, OR is currently in one of the below services and is transitioning back in the next 30 days:
 - Out-of-home care and treatment (state psychiatric center, psychiatric inpatient hospital, OMH RTF, OMH Community Residence, residential SUD treatment, juvenile justice residential placement, OCFS RTC, etc.)
 - Intensive care/treatment for SED (partial hospitalization, children's day treatment, Youth ACT, HCBS Waiver with K3 code)
 - Two or more crisis responses due to mental health challenges (ER visit, mobile crisis response, emergency respite / Children's Crisis Respite, HBCI, Mobile Integration Team (MIT))
 - Foster care placement
 - Youth is currently going through application process or on the waitlist for Youth ACT or Out-of-home care and treatment, or has been found eligible for RTF level of care

How do we apply?

- Call or email Pathways, Inc. Children's Care Management program
 - 607-937-4520 or 585-434-3166 x5401 or referrals5545@pathwaysforyou.org
- Complete a referral requesting assessment for HFW eligibility
<https://www.pathwaysforyou.org/care-coordination/high-fidelity-wraparound>
- Talk with your county's SPOA Coordinator
- If enrolled with CHHUNY, ask Care Manager about CANS HFW outcome and transferring to Pathways, Inc. for HFW services