



Frequently Asked Questions

1. **How much do I have to pay for child care?**
 - [See our fee schedule.](#)
2. **Do you offer part time care?**
 - We offer flexible schedules based on availability. We prioritize full time spots and will enroll part time when we can match the schedule with another child of similar age.
3. **Who can pick up my child?**
 - We are a very safe and secure facility. Our doors are locked and visitors are buzzed in. Anyone who arrives to pick up your child other than you will need to provide photo identification. This ID will be checked against a list you have provided us of who is allowed to pick up your child. A copy of the ID will be made for our records as well. No one will be able to pick up your child unless you have authorized them in writing on our form or in a letter.
4. **How many teachers are in my child's classroom?**
 - [See our ratios and group sizes.](#)
5. **How many children can be in my child's class?**
 - [See our ratios and group sizes.](#)
6. **Are your teachers trained in early childhood?**
 - [See information on our management team.](#)
7. **Is your center licensed?**
 - Our center is licensed as Pathways, Inc. Erwin Child and Family Center. Our licensing representative is Kim VanDunk at (585) 238-8566.
 - Our center is accredited by the National Early Childhood Program Accreditation (NECPA). Click here for [NECPA](#) information.
8. **Do your teachers know first aid?**
 - All of our staff are trained in CPR and standard first aid. Pathways training department keeps track of all training records and updates staff as to when they need to be re-certified.
9. **Do I have to bring my child's meals?**
 - We participate in the Child and Adult Care Food Program. We serve a nutritious breakfast, hot lunch and afternoon snacks and offer vegetarian meals as well. Milk and 100% juice are served with meals. For infants, we provide Wegmans Premium with Iron and Prebiotics formula as well as baby food and snacks. Families are welcome to bring food from home as long as it is peanut-free.
10. **Can my child visit before he/she starts at your center?**
 - We encourage a transition time for you and your child the week before they start care. Families set the schedule for visitation with the classroom teachers and use this time to get to know each other. This is an opportunity for you to give our teachers information about your child and for the teachers to get to know you both.
11. **What will my child learn while attending your center?**
 - [See our curriculums by age.](#)